



## A Message from Rick Snyder, MD, President of HeartPlace, P.A.



We at HeartPlace are actively working to adapt to the impact of the COVID-19 virus to our communities, while making certain that we can assist you with your ongoing cardiology needs. Our priority is to maintain the continued health and safety of our patients, staff and communities.

HeartPlace Physicians remain on-call to treat patients with Urgent/Emergent and Critical needs as they arise and are equipped to do so safely. We are prepared to safely perform testing and medical procedures in our offices when medical conditions suggest that it is not appropriate to delay treatment.

Effective March 24, 2020, all HeartPlace Physicians have the ability to conduct telehealth visits in lieu of routine, non-urgent office visits. This allows you to be seen by your regular HeartPlace Physician while being mindful of social distancing mandates.

### For any patient requiring an in-person office visit:

- Patients will be screened telephonically prior to their appointment. If the screening reveals a significant risk of infection or infection exposure, the appointment will be re-scheduled.
- Patients will undergo further screening on-site upon arrival.
- Patients entering our offices will be limited to no more than one visitor. The accompanying person will also be required to complete the screening procedures at the time of the visit.
- As able, patients will be escorted as rapidly as possible to an exam room to minimize waiting room time and maintain CDC guidelines on social distancing.
- HeartPlace will be performing more intense and frequent disinfecting procedures which may take place during the office visit.

### HeartPlace requests:

- If you or anyone in your household has respiratory symptoms or a fever, we ask that you please do not come into the office. We can assess your cardiology issues via telehealth and develop an appropriate care plan.
- Please continue your efforts to contain and minimize the spread of the COVID-19 virus by practicing good hygiene, social distancing, according to CDC Guidelines.

HeartPlace is also limiting non-essential staff/visitors from entering the offices (which includes sales reps, pharmaceutical reps, non-essential HeartPlace staff, etc.).

HeartPlace remains committed to providing the necessary care and services to our patients and those in need. The health and safety of our patients, staff, and community will remain our priority. Together will get through these unprecedented times.

Sincerely,

Rick Snyder, M.D.  
President  
HeartPlace